



WARRANTY

INFORMATION

BUILDING BETTER HOMES AND COMMUNITIES

Item	Term of warranty	Contact
Foundations, ground floor joists, beams or slab and damp proof courses	10 Years	Hilbre Homes (1st 2 Years) Then NHBC*
Load bearing masonry, lintels, and framing	10 Years	Hilbre Homes (1st 2 Years) Then NHBC*
Roof structure	10 Years	Hilbre Homes (1st 2 Years) Then NHBC*
Intermediate floors (e.g. structural concrete or timber)	10 Years	Hilbre Homes (1st 2 Years) Then NHBC*
External brickwork rendering or cladding	10 Years	Hilbre Homes (1st 2 Years) Then NHBC*
Roof coverings (e.g. Tiling or felting)	10 Years	Hilbre Homes (1st 2 Years) Then NHBC*
Floor screeds and floor boarding	10 Years	Hilbre Homes (1st 2 Years) Then NHBC*
Soil and waste pipe work below ground	10 Years	Hilbre Homes (1st 2 Years) Then NHBC*
Double glazing	10 Years	Hilbre Homes (1st 2 Years) Then NHBC*
Internal walls and partition	10 Years	Hilbre Homes (1st 2 Years) Then NHBC*
Electrical wiring	2 Years	Hilbre Homes
Thermal insulation to walls, floor & roof	2 Years	Hilbre Homes
Linings to walls and ceilings (e.g. plasterboard)	2 Years	Hilbre Homes
External windows and door frames	2 Years	Hilbre Homes
Rainwater gutters and downpipes	2 Years	Hilbre Homes
Garage doors	2 Years	Hilbre Homes
Finishes to walls and ceilings (e.g. plaster or artex)	2 Years	Hilbre Homes
Internal joinery & fittings (e.g. kitchen fittings & wardrobes)	2 Years	Hilbre Homes
Fireplaces	2 Years	Hilbre Homes
Staircases, Balustrading and handrails	2 Years	Hilbre Homes
Internal mouldings (e.g. Architraves & skirting)	2 Years	Hilbre Homes
Internal doors and Ironmongery	2 Years	Hilbre Homes
Wall Tiling	2 Years	Hilbre Homes
Dry Lining	2 Years	Hilbre Homes
Painting	2 Years	Hilbre Homes
Hot and cold water storage & distribution systems	2 Years	Hilbre Homes
Gas distribution service pipe work	2 Years	Hilbre Homes
Central heating boilers, radiators and controls	2 Years	Hilbre Homes
Electrical fittings, controls, and accessories	2 Years	Hilbre Homes
Electric & gas appliances (e.g. oven, hob, hood & fully integrated appliances, fridge freezer, washer dryer & dishwasher)	2 Years	plot specific HUG refers
Sanitaryware and taps	2 Years	Hilbre Homes
Shower controls	2 Years	Hilbre Homes
Mechanical ventilation (e.g. extractor fans)	2 Years	Hilbre Homes
Paths and Drives	2 Years	Hilbre Homes
Fences and screens	2 Years	Hilbre Homes

* Making a Claim contact NHBC Claims on 0870 241 4329 or visit www.nhbc.co.uk/claims

Please note damage & scratches must be reported to the Home Sales Executive on the day of completion.

Hilbre Homes will be unable to attend to items damaged after this date.

Drying out cracks - These are not structurally important and can be permanently cured in the normal process of redecoration. Due to being inevitable Hilbre Homes are not legally bound to rectify them.